

Get better results.

Accelerate business impact.

Deliver consistent outcomes.

Innovate the customer and agent experience.

PureCloud Engage empowers you to do it all.

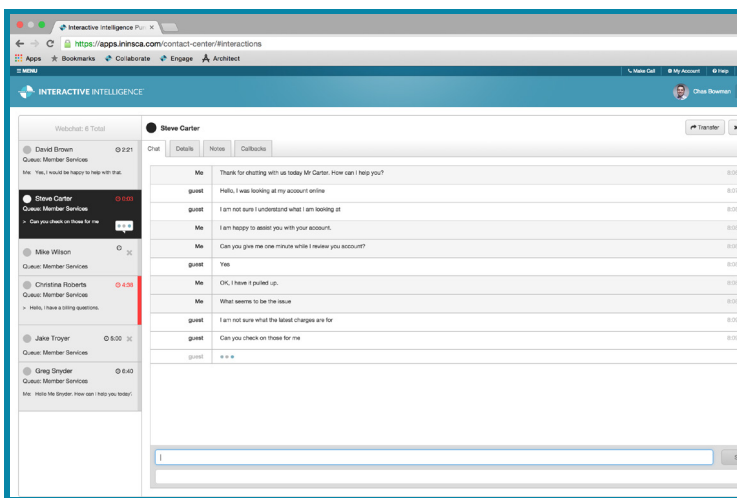
Accelerate.

Get up and running in days – and turn up rich services with ease. 20 years of experience is built right in.

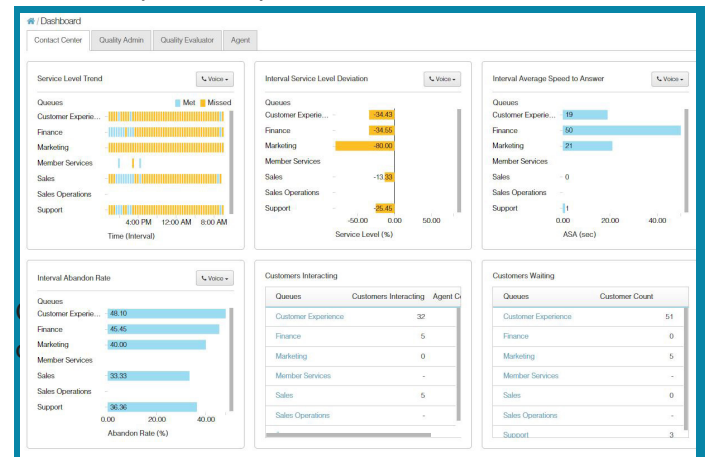
- Multichannel routing
- Speech-enabled IVR
- Outbound campaigns
- Recording and quality management
- Reporting
- Graphical scripting
- CRM integrations

Deliver.

Give customers the seamless and reliable omnichannel service they deserve.



Gain key insights to bring predictability and consistency to the experience.



Innovate.

Stay ahead of the competition by constantly re-inventing the customer and agent experience.

PureCloud Engage gives you the capacity to turn the velocity of change into your advantage – thanks to continuous innovation and deployment.

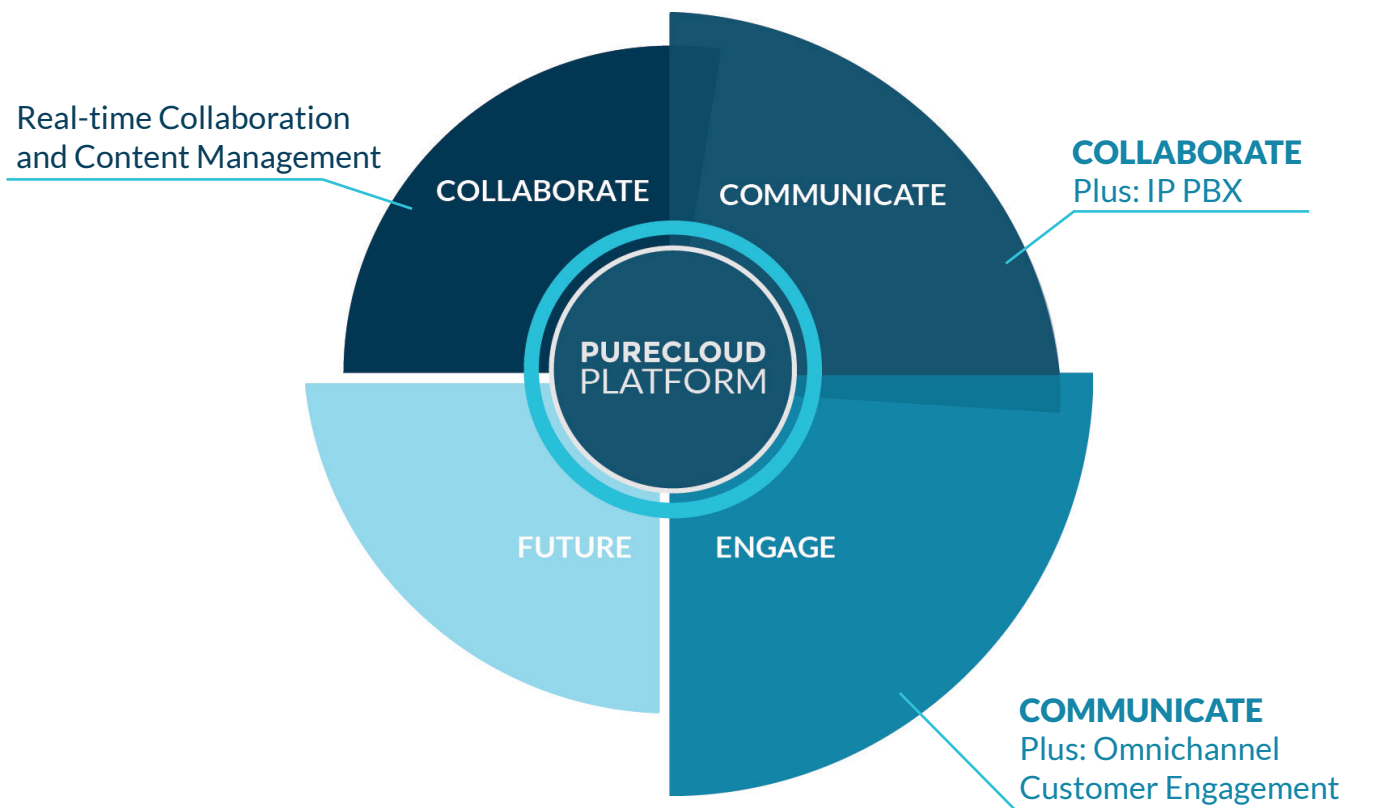
“Developing innovative, attention-grabbing customer engagement solutions has been the hallmark of Interactive Intelligence since its founding in 1994. The firm has set a course that its competitors have followed, and in doing so it has achieved considerable marketplace success...”

- Frost & Sullivan

Built on the PureCloudSM Platform

Interactive Intelligence PureCloudSM delivers services for collaboration, communications, and customer engagement. It's highly scalable, reliable, and secure.

Easy deployment • Consistent user experience • Strong integrations • Enterprise grade



INTERACTIVE INTELLIGENCE[®]

About Interactive Intelligence

Interactive Intelligence Group Inc. (Nasdaq: ININ) provides software and cloud services for customer engagement, unified communications and collaboration to help businesses worldwide improve service, increase productivity and reduce costs. Backed by a 21-year history of industry firsts, 20-plus patents and more than 6,000 global customer deployments, Interactive offers customers fast return on investment, along with robust reliability and security. The company gives even the largest organizations an alternative to unproven solutions from start-ups and inflexible solutions from legacy vendors. Interactive has been among Software Magazine's Top 500 Global Software and Services Suppliers for 14 consecutive years, has received Frost & Sullivan's Company of the Year Award for five consecutive years, and is one of Mashable's 2014 Seven Best Tech Companies to Work For. The company is headquartered in Indianapolis, Indiana and has more than 2,000 employees worldwide. For more information, visit www.inin.com.